



THE HENEGAR CENTER COVID-19 and SAFETY GUIDELINES:

The Henegar will continue to update and re-evaluate our COVID-19 and safety procedures based on Local and State guidance. We want everyone to have an enjoyable yet safe experience during their visit. As with any public gathering, we cannot guarantee or eliminate all risk. We ask that each Patron decide their comfort levels for themselves prior to purchasing tickets.

WELLNESS:

If you or anyone in your party is not feeling well, experiencing COVID symptoms of any kind, been recently in contact with anyone that tested positive, showing signs of fever or cough, we ask that you stay home. Please contact the BOX OFFICE to arrange for moving your tickets to another performance, gifting to another person at no charge or taking a theatre credit for a future production. Please notify the BOX OFFICE at boxoffice@henegar.org or call at 321-723-8698 prior to your scheduled performance date.

MASKS & FACE COVERINGS:

With the rise in current cases, we **STRONGLY ENCOURAGE** all Guests to wear a mask during your visit, regardless of vaccine status. We reserve the right to change our policy as needed and conditions change. If you forgot your mask and would like one, we may provide you with a free disposable mask during your visit. *NOTE all of our Staff, Front of House Volunteers and Crew will be required to be masked during operating hours.

FACILITY ENHANCEMENTS:

- The Henegar will have hand sanitizer available in multiple locations throughout our building.
- While regular programs are still available, we have created a QR code if you'd like a handsfree program.
- The Bar and Lounge are open. We ask that Guests do not congregate in hallways or the lounge aside from getting your refreshments or using the facilities.
- We will be opening the doors to the theatre house at the same time as the Lobby, so Guests may choose to go directly to their seat.
- While we are no longer socially distancing seats between parties, if you are uncomfortable with your current seat location, you may request a seat change from the Box office, based on availability.
- In addition to a regular certified professional cleaning service, we also have the entire theatre sprayed before and after every performance with Rejuvenate Disinfectant concentrate spray.

CAST INTERACTION:

We must keep our Cast and Crew as safe as possible. Therefore, we are unable to continue the following practices.

- The Cast will not be able to participate in the sale of the 50/50 raffle tickets prior to the show and during intermission. 100% of the proceeds from the raffle go directly to compensate the Cast. Please consider still donating with an Usher, Box office, Bar or Retail location.
- There will not be a Cast meet and greet after the show. If you have friends or family in the production, we ask that you make arrangements to see them outside of the theatre.

LASTLY:

As a non-profit Arts organization. Your Patronage is vital to our operation. We ask that everyone help us keep the theatre a safe place to visit. A reminder to stay home if sick and take advantage of one of our alternatives if the case should arise. All ticket sales are non-refundable. Please contact us directly for any additional questions or concerns. If for any reason we must cancel a performance for safety, we will contact each ticket holder to arrange another show date or theatre credit. Thank you for sticking by us through this incredibly challenging time in our Theatres history.